

Pektron is operating in highly competitive and demanding markets, designing, manufacturing and delivering electronic products for a diverse range of Customers.

We recognise that Quality is a vital factor in ensuring the continuing success of our organisation. Our commitment to Quality is demonstrated through our Quality Management System which conforms to the latest industry standards and best practices. We continue to improve our processes and facilities to ensure our products are at the forefront of innovation.

We achieve the focus on Quality by embedding into our working practices the following Pektron's Quality Values.

## Pektron's Quality Values

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|------------------------------------|---|
| <b>Customer Commitment</b>         | Our passion for delivering reliable and robust products is underpinned by a passion to ensure that our Customers succeed.<br>We ensure that Customer Specific Requirements are defined and addressed at the early stages of product development and continue to monitor them during the product Life Cycle.<br>By being responsive to Customer's needs we achieve their ever growing expectations.                            |
| <b>Investment in People</b>        | Pektron has been in business for over 50 years and believe that retaining and investing in highly skilled, empowered and motivated employees is the key to our success.   |
| <b>Business Relationships</b>      | We recognise the importance of maintaining sustainable business relationships with our Suppliers, our Customers and any other Interested Parties to ensure our ability to deliver business strategy.<br>Our commitment to business integrity is demonstrated through our Corporate Social Responsibility and Supplier Sustainability Policies, in addition to compliance with relevant statutory and regulatory requirements. |
| <b>Improvement</b>                 | Our aim in delivering consistently high standard of products and services to our Customers is achieved by a strong focus on continual improvement led by Senior Management.   |
| <b>Technology &amp; Innovation</b> | Our drive for innovation can be seen in continually researching new technologies and investing in state of the art equipment.   |
| <b>Risk Management</b>             | Awareness of our business risks and opportunities ensures we maintain the course of our strategic direction.  |

Our Senior Management Team defines and reviews company objectives, which are instrumental in driving continual improvement of our customer satisfaction, product and process performance.

This policy has full support of the Company Directors.